

URGENT

Emergency Flood Information



In the event of a flood or storm incident, the North Central Catchment Management Authority (CMA) is providing our local communities with **Useful Information and Contacts**:

- ★ **The North Central CMA is not an emergency service organisation** and our priority is **safety** – in flooding emergencies, please contact the **Victorian State Emergency Service (VicSES)** on **132 500**
- ★ In the event of any **life-threatening situation** VicSES advises you to **call 000**
- ★ The **VicSES Flood Information Line** is also available with current, up-to-date emergency information on **1300 842 737**.
- ★ Downloadable information on what to do **BEFORE, DURING** and **AFTER** a flood event is available at: www.ses.vic.gov.au and follow the links to their **FLOODSAFE** information - also linked via the North Central CMA website: www.nccma.vic.gov.au

Alternative Contact Information:

1. For the latest weather warning information visit the Bureau of Meteorology (BoM) website: www.bom.gov.au, call **1300 659 217** or for the latest flood warning information and river heights see BoM: www.bom.gov.au/hydro/flood/vic/
2. For information on road closures call **VicRoads** on **131 170** or see www.vicroads.vic.gov.au

The role of the North Central CMA:

General CMA Role in Flooding

- Support VicSES, provide information so that they can make informed decisions;
- Monitor floods and collect flood information
- Advise the Minister for Water on flood events and flood damages
- Carry out waterway damage assessments shortly after a flood in order to develop and implement river related restoration works.

CMA Role in Minor Floods

- In minor and moderate floods we will keep a watch, be on alert, and possibly undertake flood pegging

CMA Role in Major Floods

- In a major flood, we initially appoint an internal CMA incident controller (liaison person with VicSES control room)
- CMA staff are always under the direction of the CMA incident controller
- Undertake flood pegging
- Monitor CMA assets
- Engage aerial service providers
- Assess damage to our assets, including waterway works
- Requests for media and public phone calls to be directed to VicSES incident control room